

Timothy Allgood

📍 Covington, Louisiana ✉ timothyallgood@gmail.com ☎ 9857739525 📱 in/timothyallgood 🌐 timothyallgood.com

SUMMARY

Full Stack Software Engineer with expertise in .NET, Angular, and SQL. Proven success in developing efficient digital solutions. Seeking to apply technical skills to solve complex problems and improve business operations.

EXPERIENCE

Software Engineer

Raistone

December 2021 - October 2024

- Contributed to the development of a client onboarding platform, reducing onboarding time by 30% and enhancing user experience by integrating Google Places API for streamlined and accurate data entry.
- Developed a ledger-based dashboard for internal users, streamlining workflows and improving operational efficiency by 25%, while enhancing transparency in financial operations.
- Maintained 95% test coverage across projects, ensuring high system reliability and minimal disruptions.
- Integrated Salesforce and Codat APIs to streamline client onboarding and data flow processes.
- Resolved 100+ bugs, contributed to the development of 60+ features, and participated in 120+ code reviews to maintain high code quality and performance across the team.

Web Developer

Archer Rose Digital

July 2020 - December 2021

- Developed and launched 7+ custom websites for small business clients using HTML, CSS, and JavaScript, enhancing online presence and business operations.
- Customized WordPress themes to create visually appealing, functional websites that aligned with client marketing goals.
- Designed visual prototypes with Photoshop, Illustrator, and Figma, translating client visions into compelling, brand-aligned designs.
- Led client consultations and managed projects, achieving a 100% on-time delivery rate by collecting detailed requirements and maintaining productive client relationships.
- Configured Google Analytics to deliver actionable insights, enabling clients to implement informed marketing strategies.

Smart Home Professional

Vivint

June 2018 - June 2020

- Installed and maintained smart home technologies (cameras, security systems, thermostats), improving residential security and automation.
- Troubleshoot hardware and software malfunctions, resolving 95% of technical issues on the first visit to ensure optimal system functionality and high customer satisfaction.
- Delivered exceptional customer service, leveraging strong communication skills to address user issues and convey technical solutions clearly, maintaining a 98% customer satisfaction rating.
- Trained new team members, ensuring they gained proficiency in Vivint products and technical installations, maintaining high service standards.
- Diagnosed and resolved system malfunctions, effectively improving customer trust and service reliability through clear, solution-focused communication.

Web Developer

Timotheus Designs

January 2014 - April 2016

- Developed 15+ responsive websites using JavaScript, HTML, CSS, and SASS, ensuring optimal user experience and design aesthetics.
- Led client meetings and managed project timelines, ensuring clear communication and 100% on-time project delivery.
- Created high-fidelity prototypes and designs with Photoshop, Illustrator, and Figma, facilitating client approvals and improving project visualization.

EDUCATION

Software Engineering Bootcamp

General Assembly · 2020

Computer Science

Southeastern Louisiana University · 2012

SKILLS

C#, JavaScript, TypeScript, Python, PHP, HTML5, CSS

.NET Core, Angular, React, Node.js, Express, NgRX, jQuery, Django, Sass, Material UI

SQL Server, MySQL, PostgreSQL, MongoDB, Git, Azure Repos, Jira, LLBLGen

Unit Testing, Responsive Web Design, RESTful APIs, Third-party API integration, Agile Development